Proposed Rule Change by NASDAQ Stock Market
Pursuant to Rule 19b-4 under the Securities Exchange Act of 1934

Initial * Amendment * Withdrawal

Section 19(b)(2) * Section 19(b)(3)(A) * Section 19(b)(3)(B) *

Rule


Description
Provide a brief description of the proposed rule change (limit 250 characters, required when Initial is checked *).

A proposal for the NASDAQ Options Market with respect to the authority of the Exchange or Nasdaq Options Services LLC to cancel options orders when a technical or system issue occurs and to describe the operation of an error account for NOS.

Contact Information
Provide the name, telephone number and e-mail address of the person on the staff of the self-regulatory organization prepared to respond to questions and comments on the proposed rule change.

First Name * Edith Last Name * Hallahan
Title * Principal Associate General Counsel
E-mail * edith.hallahan@nasdaqomx.com
Telephone * (215) 496-5179 Fax (215) 496-6729

Signature
Pursuant to the requirements of the Securities Exchange Act of 1934,

has duly caused this filing to be signed on its behalf by the undersigned thereunto duly authorized officer.

Date 11/29/2012
By Edward S. Knight
Executive Vice President and General Counsel

(Note *)

(Note *)

NOTE: Clicking the button at right will digitally sign and lock this form. A digital signature is as legally binding as a physical signature, and once signed, this form cannot be changed.

Edward S Knight,
If the self-regulatory organization is amending only part of the text of a lengthy proposed rule change, it may, with the Commission's permission, file only those portions of the text of the proposed rule change in which changes are being made if the filing (i.e., partial amendment) is clearly understandable on its face. Such partial amendment shall be clearly identified and marked to show deletions and additions.
1. **Text of the Proposed Rule Change**

   (a) Pursuant to the provisions of Section 19(b)(1) of the Securities Exchange Act of 1934 ("Act")\(^1\) and Rule 19b-4 thereunder,\(^2\) The NASDAQ Stock Market LLC ("NASDAQ" or "Exchange") is filing with the Securities and Exchange Commission ("Commission") a proposal for the NASDAQ Options Market ("NOM") with respect to the authority of the Exchange or Nasdaq Options Services LLC ("NOS") to cancel options orders when a technical or system issue occurs and to describe the operation of an error account for NOS.

   A notice of the proposed rule change for publication in the Federal Register is attached hereto as Exhibit 1 and the text of the proposed rule change is attached as Exhibit 5.

   (b) and (c) Not applicable.

2. **Procedures of the Self-Regulatory Organization**

   The Board of Directors of the Exchange approved the proposed rule change on April 25, 2012. No further action is necessary for the filing of the proposal.

   Questions and comments on the proposed rule change may be directed to Edith Hallahan, Principal Associate General Counsel, NASDAQ OMX, at (215) 496-5179.

3. **Self-Regulatory Organization's Statement of the Purpose of, and Statutory Basis for, the Proposed Rule Change**

   a. **Purpose**

      The Exchange proposes to amend Chapter VI, Section 11, Order Routing, by adding a new paragraph (g) that addresses the authority of the Exchange or NOS to

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cancel options orders when a technical or systems issue occurs and to describe the
operation of an error account for NOS.³

NOS is the approved routing broker of the Exchange, subject to the conditions
listed in Chapter VI, Section 11. The Exchange relies on NOS to provide outbound
routing services from itself to routing destinations of NOS (“routing destinations”).⁴

When NOS routes orders to a routing destination, it does so by sending a corresponding

³ NOS is a facility of the Exchange. Accordingly, under Chapter VI, Section 11,
the Exchange is responsible for filing with the Commission rule changes and fees
relating to NOS’s functions. In addition, the Exchange is using the phrase “NOS
or the Exchange” in this rule filing to reflect the fact that a decision to take action
with respect to orders affected by a technical or systems issue may be made in the
capacity of NOS or the Exchange depending on where those orders are located at
the time of that decision.

⁴ The Exchange has authority to receive inbound routes of options orders by NOS
to NOM from NASDAQ OMX BX (on a one year pilot basis) and NASDAQ
77 FR 39758 (July 5, 2012) (SR-NASDAQ- 2012-061); and 59948 (May 20,
order in its own name to the routing destination. In the normal course, routed orders that are executed at routing destinations are submitted for clearance and settlement in the name of NOS, and NOS arranges for any resulting securities positions to be delivered to the member that submitted the corresponding order to the Exchange. From time to time, however, the Exchange and NOS encounter situations in which it becomes necessary to cancel orders and resolve error positions.\(^5\)

**Examples of Circumstances That May Lead to Canceled Orders**

A technical or systems issue may arise at NOS, a routing destination, or the Exchange that may cause the Exchange or NOS to take steps to cancel orders if the Exchange or NOS determines that such action is necessary to maintain a fair and orderly market. The examples set forth below describe some of the circumstances in which the Exchange or NOS may decide to cancel orders.

**Example 1.** If NOS or a routing destination experiences a technical or systems issue that results in NOS not receiving responses to immediate or cancel ("IOC") orders that it sent to the routing destination, and that issue is not resolved in a timely manner, NOS or the Exchange would seek to cancel the routed orders affected by the issue.\(^6\)

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\(^5\) The examples described in this filing are not intended to be exclusive. Proposed Chapter VI, Section 11(g) would provide general authority for the Exchange or NOS to cancel orders in order to maintain fair and orderly markets when technical and systems issues are occurring, and Chapter VI, Section 11(g) also would set forth the manner in which error positions may be handled by the Exchange or NOS. The proposed rule change is not limited to addressing order cancellation or error positions resulting only from the specific examples described in this filing.

\(^6\) In a normal situation (i.e., one in which a technical or systems issue does not exist), NOS should receive an immediate response to an IOC order from a routing destination, and would pass the resulting fill or cancellation on to the Exchange member. After submitting an order that is routed to a routing destination, if a member sends an instruction to cancel that order, the cancellation is held by the Exchange until a response is received from the routing destination. For instance,
instance, if NOS experiences a connectivity issue affecting the manner in which it sends or receives order messages to or from routing destinations, it may be unable to receive timely execution or cancellation reports from the routing destinations, and NOS or the Exchange may consequently seek to cancel the affected routed orders. Once the decision is made to cancel those routed orders, any cancellation that a member submitted to the Exchange on its initial order during such a situation would be honored.\(^7\)

**Example 2.** If the Exchange experiences a systems issue, the Exchange may take steps to cancel all outstanding orders affected by that issue and notify affected members of the cancellations. In those cases, the Exchange would seek to cancel any routed orders related to the members’ initial orders.

**Examples of Circumstances That May Lead to Error Positions**

In some instances, the technical or systems issue at NOS, a routing destination, the Exchange, or a non-affiliate third party Routing Broker may also result in NOS acquiring an error position that it must resolve. The examples set forth below describe some of the circumstances in which error positions may arise.

**Example A.** Error positions may result from routed orders that the Exchange or NOS attempts to cancel but that are executed before the routing destination receives the cancellation message or that are executed because the routing destination is unable to process the cancellation message. Using the situation described in Example 1 above,

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\(^7\) If a member did not submit a cancellation to the Exchange, however, that initial order would remain “live” and thus be eligible for execution or posting on the Exchange, and neither the Exchange nor NOS would treat any execution of that initial order or any subsequent routed order related to that initial order as an error.
assume that the Exchange seeks to cancel orders routed to a routing destination because it
is not receiving timely execution or cancellation reports from the routing destination. In
such a situation, NOS may still receive executions from the routing destination after
connectivity is restored, which it would not then allocate to members because of the
earlier decision to cancel the affected routed orders. Instead, NOS would post those
positions into its error account and resolve the positions in the manner described below.

**Example B.** Error positions may result from an order processing issue at a
routing destination. For instance, if a routing destination experienced a systems problem
that affects its order processing, it may transmit back a message purporting to cancel a
routed order, but then subsequently submit an execution of that same order (i.e., a locked-
in trade) to The Options Clearing Corporation (“OCC”) for clearance and settlement. In
such a situation, the Exchange would not then allocate the execution to the member
because of the earlier cancellation message from the routing destination. Instead, NOS
would post those positions into its error account and resolve the positions in the manner
described below.

**Example C.** Error positions may result if NOS receives an execution report from
a routing destination but does not receive clearing instructions for the execution from the
routing destination. For instance, assume that a member sends the Exchange an order to
buy 100 contracts overlying ABC stock, which causes NOS to send an order to a routing
destination that is subsequently executed, cleared, and closed out by that routing
destination, and the execution is ultimately communicated back to that member. On the
next trading day (T+1), if the routing destination does not provide clearing instructions
for that execution, NOS would still be responsible for settling that member’s purchase,
but would be left with a short position in its error account. NOS would resolve the position in the manner described below.

**Example D.** Error positions may result from a technical or systems issue that causes orders to be executed in the name of NOS that are not related to NOS’s function as the Exchange’s routing broker and are not related to any corresponding orders of members. As a result, NOS would not be able to assign any positions resulting from such an issue to members. Instead, NOS would post those positions into its error account and resolve the positions in the manner described below.

**Example E.** Error positions may result from a technical or systems issue through which the Exchange does not receive sufficient notice that a member that has executed trades on the Exchange has lost the ability to clear trades through OCC. In such a situation, the Exchange would not have valid clearing information, which would prevent the trade from being automatically processed for clearance and settlement on a locked-in basis. Accordingly, NOS would assume that member’s side of the trades so that the counterparties can settle the trades. NOS would post those positions into its error account and resolve the positions in the manner described below.

**Example F.** Error positions may result from a technical or systems issue at the Exchange that does not involve routing of orders through NOS. For example, a situation may arise in which a posted quote/order was validly cancelled but the system erroneously matched that quote/order with an order that was seeking to access it. In such a situation, NOS would have to assume the side of the trade opposite the order seeking to access the

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8 To the extent that NOS incurred a loss in covering its short position, it would submit a reimbursement claim to that routing destination.
cancelled quote/order. NOS would post the position in its error account and resolve the position in the manner described below.

In the circumstances described above, neither the Exchange nor NOS may learn about an error position until T+1, either: (1) during the clearing process when a routing destination has submitted to OCC a transaction for clearance and settlement for which NOS never received an execution confirmation; or (2) when a routing destination does not recognize a transaction submitted to OCC for clearance and settlement. Moreover, the affected members’ trade may not be nullified absent express authority under Exchange rules.9

Proposed Amendments to Chapter VI, Section 11

The Exchange proposes to amend Chapter VI, Section 11 to add new paragraph (g) to address the cancellation of orders due to technical or systems issues and the use of an error account by NOS.

Specifically, under paragraph (g)(1) of the proposed rule, the Exchange or NOS would be expressly authorized to cancel orders as may be necessary to maintain fair and orderly markets if a technical or systems issue occurred at the Exchange, NOS, or a routing destination.10 The Exchange or NOS would be required to provide notice of the cancellation to affected members as soon as practicable.

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9 See, e.g., Chapter V, Section 6.

10 Such a situation may not cause the Exchange to declare self-help against the routing destination pursuant to Chapter XII, Section 2(b)(1). If the Exchange or NOS determines to cancel orders routed to a routing destination under proposed Chapter VI, Section 11(g), but does not declare self-help against that routing destination, the Exchange would continue to be subject to the trade-through requirements in the Options Order Protection and Locked/Crossed Markets Plan and Chapter XII, Section 2 with respect to that routing destination.
Paragraph (g)(2) of the proposed rule would permit NOS to maintain an error account for the purpose of addressing positions that result from a technical or systems issue at NOS, the Exchange, a routing destination, or a non-affiliate third-party Routing Broker that affects one or more orders (“error positions”). By definition, an error position would not include any position that results from an order submitted by a member to the Exchange that is executed on the Exchange and automatically processed for clearance and settlement on a locked-in basis. NOS also would not be permitted to accept any positions in its error account from an account of a member and could not permit any member to transfer any positions from the member’s account to NOS’s error account under the proposed rule.\footnote{The purpose of this provision is to clarify that NOS may address error positions under the proposed rule that are caused by a technical or systems issue, but that NOS may not accept from a member positions that are delivered to the member through the clearance and settlement process, even if those positions may have been related to a technical or systems issue at NOS, the Exchange, a routing destination of NOS, or a non-affiliate third-party Routing Broker. This provision would not apply, however, to situations like the one described in Example C in which NOS incurred a short position to settle a member’s purchase, as the member did not yet have a position in its account as a result of the purchase at the time of NOS’s action (i.e., NOS’s action was necessary for the purchase to settle into the member’s account). Similarly, the provision would not apply to situations like the one described in Example F, where a system issue caused one member to receive an execution for which there was not an available contraparty, in which case action by NOS would be necessary for the position to settle into that member’s account. Moreover, to the extent a member receives locked-in positions in connection with a technical or systems issue, that member may seek to rely on Chapter V, Section 9 if it experiences a loss. That rule references NASDAQ Rule 4626, which provides members with the ability to file claims against the Exchange for “losses directly resulting from the Systems’ actual failure to correctly process an order, Quote/Order, message, or other data, provided the Nasdaq Market Center has acknowledged receipt of the order, Quote/Order, message, or data.”} However, if a technical or systems issue results in the Exchange not having valid clearing instructions for a member to a trade, NOS may
assume that member’s side of the trade so that the trade can be processed for clearance and settlement on a locked-in basis.\textsuperscript{12}

Under paragraph (g)(3), in connection with a particular technical or systems issue, NOS or the Exchange would be permitted to either (i) assign all resulting error positions to members, or (ii) have all resulting error positions liquidated, as described below. Any determination to assign or liquidate error positions, as well as any resulting assignments, would be required to be made in a nondiscriminatory fashion.

NOS or the Exchange would be required to assign all error positions resulting from a particular technical or systems issue to the applicable members affected by that technical or systems issue if NOS or the Exchange:

- Determined that it has accurate and sufficient information (including valid clearing information) to assign the positions to all of the applicable members affected by that technical or systems issue;
- Determined that it has sufficient time pursuant to normal clearance and settlement deadlines to evaluate the information necessary to assign the positions to all of the applicable members affected by that technical or systems issue; and
- Had not determined to cancel all orders affected by that technical or systems issue.

For example, a technical or systems issue of limited scope or duration may occur at a routing destination, and the resulting trades may be submitted for clearance and settlement by such routing destination to OCC. If there were a small number of trades,\textsuperscript{12} See Example E above.
there may be sufficient time to match positions with member orders and avoid using the error account.

There may be scenarios, however, where NOS determines that it is unable to assign all error positions resulting from a particular technical or systems issue to all of the affected members, or determines to cancel all affected routed orders. For example, in some cases, the volume of questionable executions and positions resulting from a technical or systems issue might be such that the research necessary to determine which members to assign those executions to could be expected to extend past the normal settlement cycle for such executions. Furthermore, if a routing destination experiences a technical or systems issue after NOS has transmitted IOC orders to it that prevents NOS from receiving responses to those orders, NOS or the Exchange may determine to cancel all routed orders affected by that issue. In such a situation, NOS or the Exchange would not pass on to the members any executions on the routed orders received from the routing destination.

The proposed rule also would require NOS to liquidate error positions as soon as practicable. If NOS determines in connection with a particular technical or systems issue that some error positions can be assigned to some affected members but other error positions cannot be assigned, NOS would be required under the proposed rule to liquidate all such error positions (including those positions that could be assigned to the affected members).

This provision is not intended to preclude NOS from providing the third-party broker with standing instructions with respect to the manner in which it should
establish and enforce policies and procedures reasonably designed to restrict the flow of
confidential and proprietary information between the third-party broker-dealer and
NOS/the Exchange associated with the liquidation of the error positions.

Under proposed paragraph (g)(4), NOS and the Exchange would be required to
make and keep records to document all determinations to treat positions as error positions
and all determinations for the assignment of error positions to members or the liquidation
of error positions, as well as records associated with the liquidation of error positions
through the third-party broker-dealer.

b. Statutory Basis

The proposed rule change is consistent with Section 6(b)\textsuperscript{15} of the Securities
Exchange Act of 1934 (the “Act”), in general, and furthers the objectives of Section
6(b)(5),\textsuperscript{16} in particular, in that it is designed to prevent fraudulent and manipulative acts
and practices, to promote just and equitable principles of trade, to foster cooperation and
coordination with persons engaged in facilitating transactions in securities, to remove
impediments to and perfect the mechanism of a free and open market and a national
market system and, in general, to protect investors and the public interest, and it is not
designed to permit unfair discrimination among customers, brokers, or dealers. The
Exchange believes that this proposal is in keeping with those principles because NOS’s
or the Exchange’s ability to cancel orders during a technical or systems issue and to

\begin{multicols}{2}
\begin{itemize}
  \item handle all error account transactions. For example, NOS might instruct the broker
to treat all orders as “not held” and to attempt to minimize any market impact on
the price of the stock being traded.
\end{itemize}
\end{multicols}

\textsuperscript{15} 15 U.S.C. 78f(b).
maintain an error account facilitates the smooth and efficient operations of the market. Specifically, the Exchange believes that allowing NOS or the Exchange to cancel orders during a technical or systems issue would allow the Exchange to maintain fair and orderly markets. Moreover, the Exchange believes that allowing NOS to assume error positions in an error account and to liquidate those positions, subject to the conditions set forth in the proposed amendments to Chapter VI, Section 11, would be the least disruptive means to correct these errors, except in cases where NOS can assign all such error positions to all affected members of the Exchange. Overall, the proposed amendments are designed to ensure full trade certainty for market participants and to avoid disrupting the clearance and settlement process. The proposed amendments are also designed to provide a consistent methodology for handling error positions in a manner that does not discriminate among members. The proposed amendments are also consistent with Section 6 of the Act insofar as they would require NOS to establish controls to restrict the flow of any confidential information between the third-party broker and NOS/the Exchange associated with the liquidation of error positions.

4. **Self-Regulatory Organization's Statement on Burden on Competition**

The Exchange does not believe that the proposed rule change will impose any burden on competition not necessary or appropriate in furtherance of the purposes of the Act.

5. **Self-Regulatory Organization's Statement on Comments on the Proposed Rule Change Received from Members, Participants, or Others**

No written comments were either solicited or received.

6. **Extension of Time Period for Commission Action**

Not applicable.
7. Basis for Summary Effectiveness Pursuant to Section 19(b)(3) or for Accelerated Effectiveness Pursuant to Section 19(b)(2)

Pursuant to Section 19(b)(3)(A) of the Act\(^{17}\) and Rule 19b-4(f)(6)\(^{18}\) thereunder, the Exchange has designated this proposal as one that effects a change that: (i) does not significantly affect the protection of investors or the public interest; (ii) does not impose any significant burden on competition; and (iii) by its terms, does not become operative for 30 days after the date of the filing, or such shorter time as the Commission may designate if consistent with the protection of investors and the public interest. The Exchange believes that the proposal is non-controversial, because it is substantially similar in all material respects to the rules of other exchanges and would allow the Exchange to maintain fair and orderly markets. Furthermore, it is consistent with the protection of investors and the public interest because it is designed to ensure full trade certainty for market participants and to avoid disrupting the clearance and settlement process.

Rule 19b-4(f)(6) requires a self-regulatory organization to give the Commission written notice of its intent to file the proposed rule change at least five business days prior to the date of filing of the proposed rule change, or such shorter time as designated by the Commission. The Exchange has satisfied this requirement. Furthermore, a proposed rule change filed pursuant to Rule 19b-4(f)(6) under the Act\(^{19}\) normally does not become operative for 30 days after the date of its filing. However, Rule 19b-4(f)(6)\(^{20}\) permits the

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Commission to designate a shorter time if such action is consistent with the protection of investors and the public interest. The Exchange requests a waiver of the 30 day operative delay in order to implement the proposal promptly across its various options markets. As stated above, the Exchange believes that the proposal is consistent with the protection of investors and the public interest because it is designed to ensure full trade certainty for market participants and to avoid disrupting the clearance and settlement process.

8. Proposed Rule Change Based on Rules of Another Self-Regulatory Organization or of the Commission

The proposed rule change is substantially similar in all material respects to rules of other exchanges, including NASDAQ Rule 4758(d).21

9. Exhibits

1. Form of Notice of the Proposed Rule Change for the Federal Register.

5. Text of Proposed Amendments.

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SECURITIES AND EXCHANGE COMMISSION  
(Release No. 34- ; File No. SR-NASDAQ-2012-134)

Self-Regulatory Organizations; The NASDAQ Stock Market LLC; Notice of Filing and Immediate Effectiveness of Proposed Rule Change for the NASDAQ Options Market (“NOM”) with Respect to the Authority of the Exchange or Nasdaq Options Services LLC (“NOS”) to Cancel Options Orders when a Technical or System Issue Occurs and to Describe the Operation of an Error Account for NOS.

November __, 2012

Pursuant to Section 19(b)(1) of the Securities Exchange Act of 1934 (“Act”),1 and Rule 19b-4 thereunder,2 notice is hereby given that on November 29 2012, The NASDAQ Stock Market LLC (“Exchange”), filed with the Securities and Exchange Commission (“Commission”) the proposed rule change as described in Items I, II, and III below, which Items have been prepared by the Exchange. The Commission is publishing this notice to solicit comments on the proposed rule change from interested persons.

I. Self-Regulatory Organization’s Statement of the Terms of the Substance of the Proposed Rule Change

The Exchange proposes a proposal relating to the authority of NASDAQ or Nasdaq Options Services to cancel orders on NOM when a technical or system issue occurs and to describe the operation of an error account for.

NASDAQ will implement the proposed rule change thirty days after the date of the filing. The text of the proposed rule change is available at http://nasdaq.cchwallstreet.com, at NASDAQ’s principal office, and at the Commission’s Public Reference Room.

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II. Self-Regulatory Organization’s Statement of the Purpose of, and Statutory Basis for, the Proposed Rule Change

In its filing with the Commission, the Exchange included statements concerning the purpose of and basis for the proposed rule change and discussed any comments it received on the proposed rule change. The text of these statements may be examined at the places specified in Item IV below. The Exchange has prepared summaries, set forth in Sections A, B, and C below, of the most significant aspects of such statements.

A. Self-Regulatory Organization’s Statement of the Purpose of, and Statutory Basis for, the Proposed Rule Change

1. Purpose

The Exchange proposes to amend Chapter VI, Section 11, Order Routing, by adding a new paragraph (g) that addresses the authority of the Exchange or NOS to cancel options orders when a technical or systems issue occurs and to describe the operation of an error account for NOS.\(^3\)

\(^3\) NOS is a facility of the Exchange. Accordingly, under Chapter VI, Section 11, the Exchange is responsible for filing with the Commission rule changes and fees relating to NOS’s functions. In addition, the Exchange is using the phrase “NOS or the Exchange” in this rule filing to reflect the fact that a decision to take action with respect to orders affected by a technical or systems issue may be made in the capacity of NOS or the Exchange depending on where those orders are located at the time of that decision.

From time to time, the Exchange may use non-affiliate third-party broker-dealers to provide outbound routing services (i.e., third-party Routing Brokers). In those cases, orders are submitted to the third-party Routing Broker through NOS, the third-party Routing Broker routes the orders to the routing destination in its name, and any executions are submitted for clearance and settlement in the name of NOS so that any resulting positions are delivered to NOS upon settlement. As described above, NOS normally arranges for any resulting securities positions to be delivered to the member that submitted the corresponding order to the Exchange. If error positions (as defined in proposed Chapter VI, Section 11(g)(2)) result in connection with the Exchange’s use of a third-party Routing Broker for outbound routing, and those positions are delivered to NOS through the clearance and settlement process, NOS would be permitted to resolve those positions in accordance with proposed Chapter VI, Section 11(g). If the third-
NOS is the approved routing broker of the Exchange, subject to the conditions listed in Chapter VI, Section 11. The Exchange relies on NOS to provide outbound routing services from itself to routing destinations of NOS (“routing destinations”).

When NOS routes orders to a routing destination, it does so by sending a corresponding order in its own name to the routing destination. In the normal course, routed orders that are executed at routing destinations are submitted for clearance and settlement in the name of NOS, and NOS arranges for any resulting securities positions to be delivered to the member that submitted the corresponding order to the Exchange. From time to time, however, the Exchange and NOS encounter situations in which it becomes necessary to cancel orders and resolve error positions.

Examples of Circumstances That May Lead to Canceled Orders

A technical or systems issue may arise at NOS, a routing destination, or the Exchange that may cause the Exchange or NOS to take steps to cancel orders if the party Routing Broker received error positions in connection with its role as a routing broker for the Exchange, and the error positions were not delivered to NOS through the clearance and settlement process, then the third-party Routing Broker would resolve the error positions itself, and NOS would not be permitted to accept the error positions, as set forth in proposed Chapter VI, Section 11(g) (2)(B).

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5 The examples described in this filing are not intended to be exclusive. Proposed Chapter VI, Section 11(g) would provide general authority for the Exchange or NOS to cancel orders in order to maintain fair and orderly markets when technical and systems issues are occurring, and Chapter VI, Section 11(g) also would set forth the manner in which error positions may be handled by the Exchange or NOS. The proposed rule change is not limited to addressing order cancellation or error positions resulting only from the specific examples described in this filing.
Exchange or NOS determines that such action is necessary to maintain a fair and orderly market. The examples set forth below describe some of the circumstances in which the Exchange or NOS may decide to cancel orders.

**Example 1.** If NOS or a routing destination experiences a technical or systems issue that results in NOS not receiving responses to immediate or cancel (“IOC”) orders that it sent to the routing destination, and that issue is not resolved in a timely manner, NOS or the Exchange would seek to cancel the routed orders affected by the issue. For instance, if NOS experiences a connectivity issue affecting the manner in which it sends or receives order messages to or from routing destinations, it may be unable to receive timely execution or cancellation reports from the routing destinations, and NOS or the Exchange may consequently seek to cancel the affected routed orders. Once the decision is made to cancel those routed orders, any cancellation that a member submitted to the Exchange on its initial order during such a situation would be honored.7

**Example 2.** If the Exchange experiences a systems issue, the Exchange may take steps to cancel all outstanding orders affected by that issue and notify affected members

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6 In a normal situation (i.e., one in which a technical or systems issue does not exist), NOS should receive an immediate response to an IOC order from a routing destination, and would pass the resulting fill or cancellation on to the Exchange member. After submitting an order that is routed to a routing destination, if a member sends an instruction to cancel that order, the cancellation is held by the Exchange until a response is received from the routing destination. For instance, if the routing destination executes that order, the execution would be passed on to the member and the cancellation instruction would be disregarded.

7 If a member did not submit a cancellation to the Exchange, however, that initial order would remain “live” and thus be eligible for execution or posting on the Exchange, and neither the Exchange nor NOS would treat any execution of that initial order or any subsequent routed order related to that initial order as an error.
of the cancellations. In those cases, the Exchange would seek to cancel any routed orders related to the members’ initial orders.

**Examples of Circumstances That May Lead to Error Positions**

In some instances, the technical or systems issue at NOS, a routing destination, the Exchange, or a non-affiliate third party Routing Broker may also result in NOS acquiring an error position that it must resolve. The examples set forth below describe some of the circumstances in which error positions may arise.

**Example A.** Error positions may result from routed orders that the Exchange or NOS attempts to cancel but that are executed before the routing destination receives the cancellation message or that are executed because the routing destination is unable to process the cancellation message. Using the situation described in Example 1 above, assume that the Exchange seeks to cancel orders routed to a routing destination because it is not receiving timely execution or cancellation reports from the routing destination. In such a situation, NOS may still receive executions from the routing destination after connectivity is restored, which it would not then allocate to members because of the earlier decision to cancel the affected routed orders. Instead, NOS would post those positions into its error account and resolve the positions in the manner described below.

**Example B.** Error positions may result from an order processing issue at a routing destination. For instance, if a routing destination experienced a systems problem that affects its order processing, it may transmit back a message purporting to cancel a routed order, but then subsequently submit an execution of that same order (i.e., a locked-in trade) to The Options Clearing Corporation (“OCC”) for clearance and settlement. In such a situation, the Exchange would not then allocate the execution to the member because of the earlier cancellation message from the routing destination. Instead, NOS
would post those positions into its error account and resolve the positions in the manner described below.

**Example C.** Error positions may result if NOS receives an execution report from a routing destination but does not receive clearing instructions for the execution from the routing destination. For instance, assume that a member sends the Exchange an order to buy 100 contracts overlying ABC stock, which causes NOS to send an order to a routing destination that is subsequently executed, cleared, and closed out by that routing destination, and the execution is ultimately communicated back to that member. On the next trading day (T+1), if the routing destination does not provide clearing instructions for that execution, NOS would still be responsible for settling that member’s purchase, but would be left with a short position in its error account.\(^8\) NOS would resolve the position in the manner described below.

**Example D.** Error positions may result from a technical or systems issue that causes orders to be executed in the name of NOS that are not related to NOS’s function as the Exchange’s routing broker and are not related to any corresponding orders of members. As a result, NOS would not be able to assign any positions resulting from such an issue to members. Instead, NOS would post those positions into its error account and resolve the positions in the manner described below.

**Example E.** Error positions may result from a technical or systems issue through which the Exchange does not receive sufficient notice that a member that has executed trades on the Exchange has lost the ability to clear trades through OCC. In such a situation, the Exchange would not have valid clearing information, which would prevent

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\(^8\) To the extent that NOS incurred a loss in covering its short position, it would submit a reimbursement claim to that routing destination.
the trade from being automatically processed for clearance and settlement on a locked-in basis. Accordingly, NOS would assume that member’s side of the trades so that the counterparties can settle the trades. NOS would post those positions into its error account and resolve the positions in the manner described below.

Example F. Error positions may result from a technical or systems issue at the Exchange that does not involve routing of orders through NOS. For example, a situation may arise in which a posted quote/order was validly cancelled but the system erroneously matched that quote/order with an order that was seeking to access it. In such a situation, NOS would have to assume the side of the trade opposite the order seeking to access the cancelled quote/order. NOS would post the position in its error account and resolve the position in the manner described below.

In the circumstances described above, neither the Exchange nor NOS may learn about an error position until T+1, either: (1) during the clearing process when a routing destination has submitted to OCC a transaction for clearance and settlement for which NOS never received an execution confirmation; or (2) when a routing destination does not recognize a transaction submitted to OCC for clearance and settlement. Moreover, the affected members’ trade may not be nullified absent express authority under Exchange rules.9

Proposed Amendments to Chapter VI, Section 11

The Exchange proposes to amend Chapter VI, Section 11 to add new paragraph (g) to address the cancellation of orders due to technical or systems issues and the use of an error account by NOS.

9 See, e.g., Chapter V, Section 6.
Specifically, under paragraph (g)(1) of the proposed rule, the Exchange or NOS would be expressly authorized to cancel orders as may be necessary to maintain fair and orderly markets if a technical or systems issue occurred at the Exchange, NOS, or a routing destination. The Exchange or NOS would be required to provide notice of the cancellation to affected members as soon as practicable.

Paragraph (g)(2) of the proposed rule would permit NOS to maintain an error account for the purpose of addressing positions that result from a technical or systems issue at NOS, the Exchange, a routing destination, or a non-affiliate third-party Routing Broker that affects one or more orders (“error positions”). By definition, an error position would not include any position that results from an order submitted by a member to the Exchange that is executed on the Exchange and automatically processed for clearance and settlement on a locked-in basis. NOS also would not be permitted to accept any positions in its error account from an account of a member and could not permit any member to transfer any positions from the member’s account to NOS’s error account under the proposed rule. However, if a technical or systems issue results in the

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10 Such a situation may not cause the Exchange to declare self-help against the routing destination pursuant to Chapter XII, Section 2(b)(1). If the Exchange or NOS determines to cancel orders routed to a routing destination under proposed Chapter VI, Section 11(g), but does not declare self-help against that routing destination, the Exchange would continue to be subject to the trade-through requirements in the Options Order Protection and Locked/Crossed Markets Plan and Chapter XII, Section 2 with respect to that routing destination.

11 The purpose of this provision is to clarify that NOS may address error positions under the proposed rule that are caused by a technical or systems issue, but that NOS may not accept from a member positions that are delivered to the member through the clearance and settlement process, even if those positions may have been related to a technical or systems issue at NOS, the Exchange, a routing destination of NOS, or a non-affiliate third-party Routing Broker. This provision would not apply, however, to situations like the one described in Example C in which NOS incurred a short position to settle a member’s purchase, as the
Exchange not having valid clearing instructions for a member to a trade, NOS may assume that member’s side of the trade so that the trade can be processed for clearance and settlement on a locked-in basis.\textsuperscript{12}

Under paragraph (g)(3), in connection with a particular technical or systems issue, NOS or the Exchange would be permitted to either (i) assign all resulting error positions to members, or (ii) have all resulting error positions liquidated, as described below. Any determination to assign or liquidate error positions, as well as any resulting assignments, would be required to be made in a nondiscriminatory fashion.

NOS or the Exchange would be required to assign all error positions resulting from a particular technical or systems issue to the applicable members affected by that technical or systems issue if NOS or the Exchange:

- Determined that it has accurate and sufficient information (including valid clearing information) to assign the positions to all of the applicable members affected by that technical or systems issue;

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member did not yet have a position in its account as a result of the purchase at the time of NOS’s action (i.e., NOS’s action was necessary for the purchase to settle into the member’s account). Similarly, the provision would not apply to situations like the one described in Example F, where a system issue caused one member to receive an execution for which there was not an available contraparty, in which case action by NOS would be necessary for the position to settle into that member’s account. Moreover, to the extent a member receives locked-in positions in connection with a technical or systems issue, that member may seek to rely on Chapter V, Section 9 if it experiences a loss. That rule references NASDAQ Rule 4626, which provides members with the ability to file claims against the Exchange for “losses directly resulting from the Systems’ actual failure to correctly process an order, Quote/Order, message, or other data, provided the Nasdaq Market Center has acknowledged receipt of the order, Quote/Order, message, or data.”
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\textsuperscript{12} See Example E above.
- Determined that it has sufficient time pursuant to normal clearance and settlement deadlines to evaluate the information necessary to assign the positions to all of the applicable members affected by that technical or systems issue; and
- Had not determined to cancel all orders affected by that technical or systems issue.

For example, a technical or systems issue of limited scope or duration may occur at a routing destination, and the resulting trades may be submitted for clearance and settlement by such routing destination to OCC. If there were a small number of trades, there may be sufficient time to match positions with member orders and avoid using the error account.

There may be scenarios, however, where NOS determines that it is unable to assign all error positions resulting from a particular technical or systems issue to all of the affected members, or determines to cancel all affected routed orders. For example, in some cases, the volume of questionable executions and positions resulting from a technical or systems issue might be such that the research necessary to determine which members to assign those executions to could be expected to extend past the normal settlement cycle for such executions. Furthermore, if a routing destination experiences a technical or systems issue after NOS has transmitted IOC orders to it that prevents NOS from receiving responses to those orders, NOS or the Exchange may determine to cancel all routed orders affected by that issue. In such a situation, NOS or the Exchange would not pass on to the members any executions on the routed orders received from the routing destination.
The proposed rule also would require NOS to liquidate error positions as soon as practicable. In liquidating error positions, NOS would be required to provide complete time and price discretion for the trading to liquidate the error positions to a third-party broker-dealer and could not attempt to exercise any influence or control over the timing or methods of trading to liquidate the error positions. NOS also would be required to establish and enforce policies and procedures reasonably designed to restrict the flow of confidential and proprietary information between the third-party broker-dealer and NOS/the Exchange associated with the liquidation of the error positions.

Under proposed paragraph (g)(4), NOS and the Exchange would be required to make and keep records to document all determinations to treat positions as error positions and all determinations for the assignment of error positions to members or the liquidation of error positions, as well as records associated with the liquidation of error positions through the third-party broker-dealer.

2. Statutory Basis

The proposed rule change is consistent with Section 6(b) of the Securities Exchange Act of 1934 (the “Act”), in general, and furthers the objectives of Section

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13 If NOS determines in connection with a particular technical or systems issue that some error positions can be assigned to some affected members but other error positions cannot be assigned, NOS would be required under the proposed rule to liquidate all such error positions (including those positions that could be assigned to the affected members).

14 This provision is not intended to preclude NOS from providing the third-party broker with standing instructions with respect to the manner in which it should handle all error account transactions. For example, NOS might instruct the broker to treat all orders as “not held” and to attempt to minimize any market impact on the price of the stock being traded.

6(b)(5),\textsuperscript{16} in particular, in that it is designed to prevent fraudulent and manipulative acts and practices, to promote just and equitable principles of trade, to foster cooperation and coordination with persons engaged in facilitating transactions in securities, to remove impediments to and perfect the mechanism of a free and open market and a national market system and, in general, to protect investors and the public interest, and it is not designed to permit unfair discrimination among customers, brokers, or dealers. The Exchange believes that this proposal is in keeping with those principles because NOS’s or the Exchange’s ability to cancel orders during a technical or systems issue and to maintain an error account facilitates the smooth and efficient operations of the market. Specifically, the Exchange believes that allowing NOS or the Exchange to cancel orders during a technical or systems issue would allow the Exchange to maintain fair and orderly markets. Moreover, the Exchange believes that allowing NOS to assume error positions in an error account and to liquidate those positions, subject to the conditions set forth in the proposed amendments to Chapter VI, Section 11, would be the least disruptive means to correct these errors, except in cases where NOS can assign all such error positions to all affected members of the Exchange. Overall, the proposed amendments are designed to ensure full trade certainty for market participants and to avoid disrupting the clearance and settlement process. The proposed amendments are also designed to provide a consistent methodology for handling error positions in a manner that does not discriminate among members. The proposed amendments are also consistent with Section 6 of the Act insofar as they would require NOS to establish

controls to restrict the flow of any confidential information between the third-party broker and NOS/the Exchange associated with the liquidation of error positions.

B. Self-Regulatory Organization’s Statement on Burden on Competition

The Exchange does not believe that the proposed rule change will impose any burden on competition not necessary or appropriate in furtherance of the purposes of the Act.

C. Self-Regulatory Organization’s Statement on Comments on the Proposed Rule Change Received from Members, Participants, or Others

Written comments were neither solicited nor received.

III. Date of Effectiveness of the Proposed Rule Change and Timing for Commission Action

The proposed rule change is effective upon filing pursuant to Section 19(b)(3)(A) of the Act\textsuperscript{17} and paragraph (f)(6) of Rule 19b-4 thereunder,\textsuperscript{18} in that the proposed rule change: (i) does not significantly affect the protection of investors or the public interest; (ii) does not impose any significant burden on competition; and (iii) does not become operative for 30 days after the date of the filing, or such shorter time as the Commission may designate if consistent with the protection of investors and the public interest; provided the self-regulatory organization has given the Commission written notice of its intent to file the proposed rule change, along with a brief description and text of the proposed rule change, at least five business days prior to the date of filing of the proposed rule change, or such shorter time as designated by the Commission. The Exchange requests a waiver of the 30 day operative delay in order to implement the proposal promptly across its various options markets. As stated above, the Exchange believes that


\textsuperscript{18} 17 CFR 240.19b-4(f)(6).
the proposal is consistent with the protection of investors and the public interest because it is designed to ensure full trade certainty for market participants and to avoid disrupting the clearance and settlement process.

At any time within 60 days of the filing of the proposed rule change, the Commission summarily may temporarily suspend such rule change if it appears to the Commission that such action is necessary or appropriate in the public interest, for the protection of investors, or otherwise in furtherance of the purposes of the Act. If the Commission takes such action, the Commission shall institute proceedings to determine whether the proposed rule should be approved or disapproved.

IV. Solicitation of Comments

Interested persons are invited to submit written data, views, and arguments concerning the foregoing, including whether the proposed rule change, as amended, is consistent with the Act. Comments may be submitted by any of the following methods:

Electronic comments:

- Use the Commission’s Internet comment form (http://www.sec.gov/rules/sro.shtml); or

- Send an e-mail to rule-comments@sec.gov. Please include File Number SR-NASDAQ-2012-134 on the subject line.

Paper comments:

- Send paper comments in triplicate to Elizabeth M. Murphy, Secretary, Securities and Exchange Commission, 100 F Street, NE, Washington, DC 20549-1090.

All submissions should refer to File Number SR-NASDAQ-2012-134. This file number should be included on the subject line if e-mail is used.
To help the Commission process and review your comments more efficiently, please use only one method. The Commission will post all comments on the Commission’s Internet Web site (http://www.sec.gov/rules/sro.shtml). Copies of the submission, all subsequent amendments, all written statements with respect to the proposed rule change that are filed with the Commission, and all written communications relating to the proposed rule change between the Commission and any person, other than those that may be withheld from the public in accordance with the provisions of 5 U.S.C. 552, will be available for website viewing and printing in the Commission’s Public Reference Room on official business days between the hours of 10:00 a.m. and 3:00 p.m. Copies of such filing also will be available for inspection and copying at the principal offices of the Exchange. All comments received will be posted without change; the Commission does not edit personal identifying information from submissions. You should submit only information that you wish to make available publicly.

All submissions should refer to File Number SR-NASDAQ-2012-134, and should be submitted on or before [insert date 21 days from publication in the Federal Register].

For the Commission, by the Division of Trading and Markets, pursuant to delegated authority.\(^{19}\)

Kevin M. O’Neill
Deputy Secretary

\(^{19}\) 17 CFR 200.30-3(a)(12).
The text of the proposed rule change is below. Proposed new language is underlined; deletions are bracketed.

**EXHIBIT 5**

Chapter VI Trading Systems

Sec. 11 Order Routing

(a) – (f) No change.

(g) Cancellation of Orders and Error Account

(1) The Exchange or Nasdaq Options Services LLC may cancel orders as either deems to be necessary to maintain fair and orderly markets if a technical or systems issue occurs at the Exchange, Nasdaq Options Services LLC, or a routing destination. The Exchange or Nasdaq Options Services LLC shall provide notice of the cancellation to affected members as soon as practicable.

(2) Nasdaq Options Services LLC shall maintain an error account for the purpose of addressing positions that result from a technical or systems issue at Nasdaq Options Services LLC, the Exchange, a routing destination, or a non-affiliate third-party Routing Broker that affects one or more orders ("error positions").

(A) For purposes of this Section 11(g), an error position shall not include any position that results from an order submitted by a member to the Exchange that is executed on the Exchange and automatically processed for clearance and settlement on a locked-in basis.

(B) Except as provided in Section 11(g)(2)(C), Nasdaq Options Services LLC shall not (i) accept any positions in its error account from an account of a member, or (ii) permit any member to transfer any positions from the member’s account to Nasdaq Options Services LLC’s error account.

(C) If a technical or systems issue results in the Exchange not having valid clearing instructions for a member to a trade, Nasdaq Options Services LLC may assume that member’s side of the trade so that the trade can be automatically processed for clearance and settlement on a locked-in basis.

(3) In connection with a particular technical or systems issue, Nasdaq Options Services LLC or the Exchange shall either (i) assign all resulting error positions to members in accordance with subparagraph (A) below, or (ii) have all resulting error positions liquidated in accordance with subparagraph (B) below. Any determination to assign or
liquidate error positions, as well as any resulting assignments, shall be made in a nondiscriminatory fashion.

(A) Nasdaq Options Services LLC or the Exchange shall assign all error positions resulting from a particular technical or systems issue to the members affected by that technical or systems issue if Nasdaq Options Services LLC or the Exchange:

(i) determines that it has accurate and sufficient information (including valid clearing information) to assign the positions to all of the members affected by that technical or systems issue;

(ii) determines that it has sufficient time pursuant to normal clearance and settlement deadlines to evaluate the information necessary to assign the positions to all of the members affected by that technical or systems issue; and

(iii) has not determined to cancel all orders affected by that technical or systems issue in accordance with subparagraph (g)(1) above.

(B) If Nasdaq Options Services LLC or the Exchange is unable to assign all error positions resulting from a particular technical or systems issue to all of the affected members in accordance with subparagraph (A) above, or if Nasdaq Options Services LLC or the Exchange determines to cancel all orders affected by the technical or systems issue in accordance with subparagraph (g)(1) above, then Nasdaq Options Services LLC shall liquidate the error positions as soon as practicable. Nasdaq Options Services LLC shall:

(i) provide complete time and price discretion for the trading to liquidate the error positions to a third-party broker-dealer and shall not attempt to exercise any influence or control over the timing or methods of such trading; and

(ii) establish and enforce policies and procedures that are reasonably designed to restrict the flow of confidential and proprietary information between the third-party broker-dealer and Nasdaq Options Services LLC/the Exchange associated with the liquidation of the error positions.

(4) Nasdaq Options Services LLC and the Exchange shall make and keep records to document all determinations to treat positions as error positions and all determinations for the assignment of error positions to members or the liquidation of error positions, as well as records associated with the liquidation of error positions through the third-party broker-dealer.