

How to Fix Nasdaq Listing Center Login Problems

Last Updated 1/5/2016

Are you having problems with Listing Center login? There are two problem categories of Listing Center login difficulties that have been experienced by users. Category one contains problems related to the login itself. Users cannot login to the Listing Center using their Nasdaq Online account information. The second category contains problems that are related to browsers that in some way are restricted (e.g., run in private mode). These restrictions can affect the ability to use the Listing Center website.

Issues with Logging In

What account information is being used?

The wrong email address or password will result in Listing Center login problems and will cause a login failure.

The Listing Center requires its own account. Unfortunately, users cannot enter the same login information used for other Nasdaq sites, such as Nasdaq Online to login to the Listing Center. The Listing Center has its own security authentication process, which requires a user to have an account in order to access this site.

Using another person's information to login

It is not recommended that you share your login and password with another individual. The Nasdaq Listing Center uses a two factor authentication system that employs the use of emails and activation codes for setting up logins and resetting passwords. Instead, use the "share your form" feature located in the right hand corner of each form. This feature will allow a user to share a form with as many as five additional users. Each of these individuals will receive an email informing them that a form has been shared with them by another user.

Issues with the Browser

What browser is being used?

The Listing Center supports Internet Explorer, Firefox, Google Chrome, and Safari.

Does your company automatically restrict access to certain websites?

Some companies, especially banks and financial institutions, may restrict access to certain websites. In this case a user will need to add the Listing Center to a list of trusted sites. To do this, follow these instructions:

1. Close all the browsers and open a new browser.
2. Add <https://listingcenter.nasdaq.com> to trusted sites in the browser.